



## The Township of Macdonald, Meredith and Aberdeen Additional *AODA Customer Feedback Form*

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario.

At the Township of Macdonald, Meredith and Aberdeen Additional is committed to exceptional and accessible service for its customers.

Your feedback is important in helping us improve the accessibility of our services. Please take a moment to complete this feedback form and let us know how we are doing.

**Location of Visit:** \_\_\_\_\_ **Date of Visit:** \_\_\_\_\_

**Purpose of Visit:** \_\_\_\_\_

1) Please provide in detail the nature of your feedback.

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2) Were all documents provided to you in an accessible manner or format?

YES     NO\*     N/A

\*If no, please explain:

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3) Did we respond appropriately to your customer service needs?

YES     NO\*

\*If no, please explain:

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Township of Macdonald, Meredith and Aberdeen Additional  
Accessible Customer Service Policy

4) Would you like to provide any additional details? If so, respond below

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**Please provide us with your contact information below (optional):**

(Any personal information is collected pursuant to Ontario Regulation 429/07, the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback)

Full Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**How would you like to be contacted?**

Phone     Email     I don't want to be contacted

*THANK YOU – we appreciate your feedback!*

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***Township of Macdonald, Meredith and Aberdeen Additional***

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